

# FINDOCK FACTSHEET

## January 2022



FinDock is a complete payment management solution for Salesforce, providing tools for end-to-end payment orchestration, from capturing to processing and reconciling all inbound payment data.



**100% Native Salesforce**



### Accept Payments

- Single/bulk payment request generation
- Auto-generate payment links with FinDock PayLinks (add-on feature)
- Easily reconcile received payments

### Process Payments

- One-time and recurring, online and offline
- Advanced automated collection scheduling
- Refund, reversal and rejection handling
- Multi-processor, multi-merchant and MOTO<sup>1</sup>

### Reconcile Payments

- Bank statement upload
- Custom file extraction rules
- Auto match and enrich on any object
- Guided process for unmatched payments

<sup>1</sup> For details, visit our Knowledge Base at <https://docs.findock.com>



### Extend and Connect

#### Robust JSON API for initiating payments and collecting data

- Capture recurring payment tokens
- Automatically reconcile and store data to Salesforce
- Asynchronous processing for optimum speed
- 3-D Secure supported



### Gift Aid Management

#### Officially approved by HMRC and integrated with HMRC services

- Create and submit Gift Aid claims directly from Salesforce
- Full audit history
- Automated reversal
- Supports single Gift Aid runs of over one million records



### Giving Pages

#### Complete online fundraising experience

- Full customization of payment methods, presets and presentation
- Point-and-click Page Builder with templates
- Hosted on Salesforce Heroku
- GivingPage.org domain provided by FinDock

FinDock source data resides in Salesforce. We also offer out-of-the-box connectors for NPSP, GEM and Converse.



## Supported Payment Processors and Methods

You can install and activate as many processors and methods as you need. For more details, visit our Knowledge Base at <https://docs.findock.com/payment-methods>.

	Adyen	Axerve	Buckaroo	Checkout.com	FinDock <sup>1</sup>	GoCardless	Mollie	PayPal	Redsys	SmartDebit	Stripe	SIX Saferpay	Tikkie	Worldpay CG and BG350 <sup>3</sup>
Acceptgiro					✓									
Apple Pay											✓			
Bancontact	✓			✓			✓							
Bollettino Postale					✓									
Cash					✓									
Credit Card	✓	✓	✓	✓			✓	✓	✓		✓	✓		✓
Credit Transfer   SEPA <sup>2</sup>					✓									
Direct Debit   Bacs					✓	✓				✓	✓			
Direct Debit   CH-DD					✓									
Direct Debit   LSV+					✓									
Direct Debit   SEPA			✓		✓		✓				✓			
ESR					✓									
Google Pay											✓			
iDEAL	✓		✓	✓			✓				✓			
OGM					✓									
PayPal			✓				✓	✓						
PostFinance E-Finance													✓	
PostFinance PostCard													✓	
Sofort	✓		✓				✓							
Tikkie													✓	
TWINT												✓		

<sup>1</sup> FinDock handles transactions, and banks process the payments. See below for details.

<sup>2</sup> Currently in beta.

<sup>3</sup> FinDock supports Worldpay Corporate Gateway (CG) and Business Gateway 350 (BG350)

## Supported Bank Schemes and File Standards

FinDock natively supports the generation and reconciliation of national and regional bank schemes and file standards.

Applicable Country / Region	Direct Debit Scheme	File Standards
EU, Andorra, Iceland, Norway, Switzerland, Liechtenstein, Monaco, San Marino, Vatican City	SEPA	CAMT.053, CAMT.54 MT940 <sup>1</sup> PAIN.002, PAIN.008
Belgium		CODA
Spain		C72 N43
Italy	SEDA SEPA CBI	PAIN.009, PAIN.010, PAIN.011 PAIN.002, PAIN.008
Switzerland	CH-DD, LSV+	CAMT.053, CAMT.54 PAIN.002, PAIN.008
United Kingdom	Bacs	AUDDIS/ADDACS/ARUDD/DDICA Input Report Standard 18 MT940 <sup>1</sup>

<sup>1</sup> Please refer to the FinDock Knowledge Base for a list of supported BICs and how to request additional BIC support if needed.